

16. What are the sources of authority ?
17. What do you mean by departmentation by product ?
18. What is forecasting ? State its importance.

(5 × 5 = 25 marks)

Section C

Answer any one question.
The question carries 10 marks.
Answer not to exceed three pages.

19. What is decision-making ? State the process of decision-making.
20. What is span of management ? State the factors affecting it.

(1 × 10 = 10 marks)

Section D

Answer any one question.
The question carries 20 marks.
Answer not to exceed five pages.

21. Define Delegation. State its limitations.
22. What is leadership ? State the styles of leadership.

(1 × 20 = 20 marks)