2

16. What are the sources of authority ?

; 1

T. What do you mean by departmentation by product ?-

18. What is forecasting ? State its importance.

## $(5 \times 5 = 25 \text{ marks})$

### Section C

# Answer any one question. The question carries 10 marks. Answer not to exceed three pages.

19. What is decision-making ? State the process of decision-making.

20. What is span of management ? State the factors affecting it.

## $(1 \times 10 = 10 \text{ marks})$

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 $(1 \times 20 = 20 \text{ marks})$ 

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#### Section D

Answer any one question. The question carries 20 marks. Answer not to exceed five pages.

21. Define Delegation. State its limitations.

22. What is leadership? State the styles of leadership.

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