

Roll No

914

B.T.S. (Final Year) Examination 2010

TS- 07

(Elective Course)

Human Resource Development

Time: 3 Hours

Maximum Marks: 70

Section –A

1. Fill in the blanks.

(10x2=20 Marks)

- i. Costs which can be directly traced to an activity, product or resource are costs.
- ii. is a broad statement of the purpose, duties and responsibilities of a job or position.
- iii. Human beings must satisfy their needs like food, clothing, air etc.
- iv. In , trainees act out a given role as they would in a stage play.
- v. BARS stands for
- vi. A involves a number of tasks.
- vii. is introducing an employee to the job and to the organization.
- viii. The sacrifice that must be incurred to replace a resource presently owned or employed is cost.
- ix. DA stands for
- x. Job makes a job structurally bigger.

Section –B

2. Answer any five questions.

(5x6=30 Marks)

- i. Describe computer applications in Human Resource Management.
- ii. What is Promotion Policy? Why is it necessary in an organization?
- iii. What is a Performance Appraisal? What makes a performance appraisal effective?
- iv. Define Job Analysis. What are the uses of Job Analysis?
- v. What do you understand by sexual harassment? List a few measures to check sexual harassment.
- vi. Discuss the position of women in tourism?
- vii. Elucidate various types of manpower forecasts.

Section –C

3. Write short note on any four of the following.

(4x5=20 Marks)

- i. What is a Grievance and reasons for grievances?
- ii. What is the need for counseling in an organization?
- iii. Describe classroom methods of training?
- iv. Define Human Resource Audit (HRA). What is the need and purpose of formal HRA?
- v. Enlist various activities undertaken in an Induction programme.
- vi. Besides salary what other allowances can be given to an employee to enhance his /her performance?