

Seat No.: _____

Enrolment No. _____

GUJARAT TECHNOLOGICAL UNIVERSITY
Hotel Management & Catering Tech.- Second Year- Examination –May/June- 2011

Subject code: 520010
Subject Name: Human Resource Management.

Date: 04/06/2011

Time: 2:30pm to 5:00pm
Total Marks: 70

Instructions:

- 1. Attempt all questions.**
- 2. Make suitable assumptions wherever necessary.**
- 3. Figures to the right indicate full marks.**

Q.1	(a) Write a Business Letters.	05
	(b) Describe meaning of need for change.	05
	(c) Write Types of business letters.	04
Q.2	(a) Explain X And Y Theory.	07
	(b) Explain Leadership.	07
	OR	
	(b) Explain Group Dynamic. And explain V Force.	07
Q.3		14
	(a) Explain Maslaw's Theory.	
	(b) Write a report on experiment conducted in hotel O.D.C.	
Q.4	(a) Explain Trade unions and their objective.	07
	(b) Explain types of communication.	07
	OR	
Q. 4	(a) Write a letters on placing order.	05
	(b) Write an application for apply a post of Lecturer in hotel management.	05
	(c) Prepare resume.	04
Q.5	(a) Explain attitude.	05
	(b) Explain need and importance of motivation.	05
	© Explain importance of mental health.	04
