

Seat No.: _____

Enrolment No. _____

GUJARAT TECHNOLOGICAL UNIVERSITY

Hotel Management & Catering Tech.- Second Year- Examination –May/June- 2011

Subject code: 520003

Subject Name: House Keeping-II

Date: 28/05/2011

Time: 02:30pm to 05:00 pm

Total Marks: 70

Instructions:

1. Attempt all questions.
2. Make suitable assumptions wherever necessary.
3. Figures to the right indicate full marks.

- Q.1 (a) Explain types of Carpet? 07
(b) Types of Budget? 07
- Q.2 (a) What are the nine steps of the typical wash cycle? 07
(b) What are three ways that a properly can reduce the incidence of guest theft and employee theft? 07
- OR**
- (b) What three fire detection systems are required in hotel operations? 07
- Q.3 (a) Explain guest supplies and give in brief 05
(b) Explain Types of keys in Housekeeping department? 05
(c) Explain guest loan items? 04
- OR**
- Q.3 (a) Basic types of floor carving? 05
(b) Par level write short notes. 05
(c) Explain dry cleaning process? 04
- Q.4 (a) Draw diagram of various housekeeping inventories? 05
(b) Explain basic guideline for the prevention of accident? 05
(c) What is inventory control? 04
- OR**
- Q.4 (a) Draw diagram of classification of cleaning equipment? 05
(b) Explain prevention of fire? 05
(c) Describe the budget planning process? 04
- Q.5 (a) Explain the flow of lines through the OPL? 07
(b) OSHA' Hazard communication standard – explain 07
