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Reg. No. : .....

Name : .....

**Second Semester M.A. (Public Administration) Degree  
Examination, August 2009  
222 : HUMAN RESOURCE MANAGEMENT**

Time: 3 Hours

Max. Marks: 75

PART – A

Answer **any six** questions. **Each** question carries **5** marks.

1. Asses the conflict resolution mechanism in management.
2. What is meant by compensation ? Discuss the various conditions affecting the payment of compensation.
3. Define motivation and examine its significance in Human Resource Management.
4. Explain the significance of personnel welfare in an organisation.
5. Give an account of job enrichment.
6. What are the ways and means adopted for the settlement of employees dispute in India ?
7. Define the term industrial relations.
8. Examine the process involved in recruitment.
9. Discuss the importance of ethics in public service.
10. Critically examine the importance of discipline in personnel administration.

**(6×5=30 Marks)**

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PART – B

Answer **any three** questions. **Each** question carries **15** marks.

11. Evaluate the role of personnel association in the welfare of employees in an organisation.
12. Define training and explain different methods of training.
13. Discuss the theories pertaining to Human Resource Development.
14. Give a brief account about the various recruitment agencies in India.
15. Elucidate the objectives of personnel policy. **(3×15=45 Marks)**

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