

(Please write your Exam Roll No.)

Exam Roll No.

END-TERM EXAMINATION

FIFTH SEMESTER [B.TECH.] DECEMBER-2007

Paper Code: ETMS-311
Paper ID: 39311

Subject: Organisational Behaviour
(Batch: 2003-2005)

Time : 3 Hours

Maximum Marks :75

Note: Attempt any five questions. All questions carry equal marks.

- Q1. (a) Identify reasons for growing importance of organizational behaviour? Discuss the advantage which a manager would get by applying OB in management practices. (8)
(b) What are the tasks and responsibilities of a professional manager in an organization? (7)
- Q2. (a) What are the Big 5 personality traits? Which trait seems to have biggest impact on performance? (7)
(b) Do Attitudes predict behaviour? What are the major work related attitudes? (8)
- Q3. (a) 'Ineffective communication is the fault of the sender. 'Do you agree or disagree? Discuss. What are the characteristics of effective communication? (7)
(b) How is culture created and sustained in an organization? (8)
- Q4. (a) What are the steps in Simon's decision making process? What are the common errors encountered while making decisions? (8)
(b) Why is planning important in organizations? What types of plans do managers use? (7)
- Q5. (a) What are the steps involved in the formation of group? (5)
(b) What are the strengths and weaknesses of group decision making? (5)
(c) What role does reinforcement play in motivation? (5)
- Q6. (a) Critically discuss the Human resource approach to management? How has it contributed to our understanding of Management? (8)
(b) What is control process? What are the common organizational controls? (7)
- Q7. Write short notes on any three. (5x3=15)
(a) MBO
(b) Management of stress
(c) Errors in perception
(d) Management of change
- Q8. (a) Identify the six key elements that define an organization's structure. (5)
(b) What are the various organizational designs? (6)
(c) Explain the behavioral implications of different organizational designs. (4)
