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(Pages : 2)

Reg. No... 252129.....

Name... Shilba jave...

M.Com. DEGREE EXAMINATION, JUNE 2011

Faculty of Commerce

Second Semester

Paper VII—HUMAN RESOURCE MANAGEMENT

(Regular/Private 2010 Admissions/Supplementary)

Time : Three Hours

Maximum : 75 Marks

Section A

Answer all questions.
Each question carries 2 marks.
Answer not to exceed half a page each.

- 2 ✓ 1. Define HR audit.
- 2 ✓ 2. Explain performance appraisal.
- 1 ✓ 3. What is career development planning ?
- 1 ✓ 4. What do you mean by employees for lease ?
- 2 ✓ 5. Explain job description.
- 2 ✓ 6. Describe HRD.
- 1 ✓ 7. What is workers participation in management ?
- 2 ✓ 8. What is inter-group behaviour ?
- 1 ✓ 9. Explain OD.
- 1 ✓ 10. Define e-learning.

(10 × 2 = 20 marks)

Section B

Answer any five questions in about a page each.
Each question carries 5 marks.

- 3 ✓ 11. What is HRM ? State its scope. ^{3 per, wel, ex}
- 12. Explain the importance of IMG in training.
- 4 ✓ 13. What are the consequences of stress ? ^{n fa}
- 14. Explain reasons for group formation. ^{phy psy}
- 15. Define TQM. Explain its elements.
- 3 ✓ 16. What are the purpose of performance appraisal ?
- 4 ✓ 17. Explain the merits and demerits of internal source of recruitment.
- 4 ✓ 18. Define Job analysis. State its importance.

(5 × 5 = 25 marks)

Turn over

Section C

Answer any one question in about four pages.
The question carries 10 marks.

- 7
- 19. Explain different methods of Performance appraisal.
 - 20. Discuss the process of Career planning.

(1 × 10 = 10 marks)

Section D

Answer any one question.
The question carries 20 marks.
Answer should not exceed five pages.

- 26
- 21. Explain the process of selection.
 - 22. Discuss the various types of training.

(1 × 20 = 20 marks)

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