



SB-4544

M. H. R. D. (Sem. IV) (Regular) Examination
March / April - 2011
Managing Knowledge Worker

Time : 3 Hours]

[Total Marks : 100

Instructions :

(1)

नीचे दृष्टावेक निशानीवाणी विगतो उत्तरवही पर अवश्य लिखवी. Fillup strictly the details of signs on your answer book.	Seat No. :
Name of the Examination :	<input type="text"/>
<input type="text" value="M. H. R. D. (SEM. 4) (REGULAR)"/>	<input type="text"/>
Name of the Subject :	<input type="text"/>
<input type="text" value="MANAGING KNOWLEDGE WORKER"/>	<input type="text"/>
Subject Code No. : <input type="text" value="4"/> <input type="text" value="5"/> <input type="text" value="4"/> <input type="text" value="4"/>	<input type="text"/>
Section No. (1, 2,.....) : <input type="text" value="NIL"/>	
	Student's Signature

(2) Figures on the right side indicate marks.

1 What is your understanding of Knowledge Management Processes ? What are the main processes covered under them ? Explain giving suitable examples. **20**

OR

1 Discuss the characteristics of a Knowledge worker. **20**

2 Discuss Knowledge Management Solution Pyramid and its parameters with examples. **20**

OR

2 What do you understand by the term Knowledge Economy ? What are the specific characteristics of a knowledge economy ? **20**

3 Discuss - 'Knowledge Management has Impact on various dimensions in an Organization'. **20**

OR

3 What according to you is the role of Chief Knowledge Officer (CKO) in an Organization? **20**

SB-4544]

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[Contd...

4 Discuss the techniques motivate a Knowledge Worker. 20

OR

4 Identify and discuss reasons as to why is it essential to perform a Knowledge management assessment in Organizations. 20

5 Discuss the role of Organizational Culture promoting a proper Knowledge Management in the organization. 20

OR

5 Discuss the role of Knowledge Management in Performance Management of Knowledge Worker. 20