



SB-4828

**M. H. R. D. (Sem. - VI) (Evening) Examination**  
**March / April - 2011**  
**Managing Knowledge Worker**

Time : Hours]

[Total Marks : 100

**Instructions :**

(1)

नीचे दृष्टावेक निशानीवाणी विगतो उत्तरवही पर अवश्य लभवी. Fillup strictly the details of signs on your answer book.	Seat No. :
Name of the Examination :	<input type="text"/>
<input type="checkbox"/> M.H.R.D. (Sem. VI) (Evening)	<input type="text"/>
Name of the Subject :	<input type="text"/>
<input type="checkbox"/> Managing Knowledge Worker	<input type="text"/>
Subject Code No. : <input type="text" value="4"/> <input type="text" value="8"/> <input type="text" value="2"/> <input type="text" value="8"/>	<input type="text"/>
Section No. (1, 2,.....) : <input type="text" value="Nil"/>	
Student's Signature	

(2) Figures on the **right** side indicate marks.

1 Who according to you is a knowledge worker ? Whar are his competencies and abilities ? Also highlight the main characteristics of his personality. **20**

**OR**

1 Organisations that can manage the knowledge of the HR are the ones that are going to move ahead in the competition today. Do you agree with this statement ? What is the importance and scope of knowledge management in modern day organisations ? **20**

2 What are the various types of knowledge ? Explain clearly with practical examples. **20**

**OR**

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[Contd...

2 What do you understand by the term knowledge leader among knowledge workers? What are the important attributes of a knowledge leader ? 20

3 What is your understanding of knowledge management processes? What are the main processes covered under them. Explain giving suitable example ? 20

**OR**

3 Discuss the role of India as knowledge economy. What are the specific features essential for knowledge economy to be beneficial to the knowledge worker ? 20

4 Explain the major values that make up a knowledge culture. How is this culture essential for the growth and development of knowledge worker ? 20

**OR**

4 What will you look for in a candidate before recruiting him as a chief knowledge officer for your organisation. What activities will he be performing? Why is his presence essential in promoting knowledge management in the organisation. 20

5 Explain with a neat diagram what are the steps that you will take to enhance knowledge culture in an organisation? Give suitable examples for your answer. 20

**OR**

5 How do the terms data, information and knowledge differ? How are they related to each other? Explain giving examples. 20