

THAPAR INSTITUTE OF ENGINEERING AND TECHNOLOGY
End Semester Examination, Dec.2006
HU101 Communication Skills

Time:3 hrs

Max. Marks: 45

Attempt any five questions.

Please write legibly and to the point.

Please write your tutorial group on the answer sheet in BOLD.

- Q1** Discuss the historical importance of the novel *Animal Farm* giving relevant references from the story of the novel. (9)
- Q2** Explain the communication process in detail based on the transactional model/holistic model. (9)
- Q3** What is non-verbal communication? Discuss its importance in any form of communication? What role does culture play in this mode of communication. (9)
- Q4** Write short notes on the following (3*3)
- a) Johari's Window
 - b) Psychological barriers to communication
 - c) Listening
- Q5** You wish to take admission in a foreign university. Write an enquiry letter to the Academic Advisor of that particular university regarding the information you would like to know. Invent all the necessary details.
- OR**
- Q6** Apply to a multi national corporation for the job of a senior engineer advertised in a national daily. Invent all the necessary details. (9)
- Q7** What is *Transactional Analysis*? Discuss its importance to students of communication skills. (9)
- Q7** Explain the various parts of a business report. (9)