

4. State the source and types of values found in organization.
5. Mention the barriers to communication.
6. Write a note on social loafing.
7. Distinguish the advantages and disadvantages of group decision making process.
8. Write about the Universal trait theories of leadership.

SECTION - B (3 × 20 = 60)

Answer any THREE questions.

All questions carry equal marks.

9. Write a note on the management of diverse work forces.
10. Elaborate on the ERG theory of motivation.
11. Signify the five keys to effective supervisory communication.
12. Bring out the intricacies involved in group decision making process.
13. Compare the Functional Vs Dysfunctional conflict in work place.

Register Number :

Name of the Candidate :

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M.A. / M.Sc. DEGREE EXAMINATION, 2008

(APPLIED PSYCHOLOGY)

(SECOND YEAR)

(PAPER - VII)

621. ORGANIZATIONAL BEHAVIOUR

(*Optional - B*)

December]

[Time : 3 Hours

Maximum : 100 Marks

SECTION - A (5 × 8 = 40)

Answer any FIVE questions.

All questions carry equal marks.

1. Discuss the study of organizational Behaviour.
2. Describe the ways of managing ethical issues at work.
3. Explain the types of attitudes that are job related.

Turn over