

Register Number :

Name of the Candidate :

5 2 0 2

B.B.A. DEGREE EXAMINATION, 2008

(ENGLISH MEDIUM)

(THIRD YEAR)

(PART - III)

(PAPER - X / VII)

**330 / 720. HUMAN RESOURCE
MANAGEMENT**

(Including Lateral Entry, Double Degree and
B.B.A. Computer Applications)

December]

[Time : 3 Hours

Maximum : 100 Marks

SECTION - A (10 × 2 = 20)

Answer any TEN questions.

All questions carry equal marks.

1. Briefly explain the following :

(a) Man power planning.

(b) Recruitment.

Turn over

- (c) Executive development.
- (d) Productivity councils.
- (e) Types of transfers.
- (f) Conflict.
- (g) Stress.
- (h) Grievance.
- (i) Ranking method.
- (j) Incentive.
- (k) Trade union.
- (l) Discipline.

SECTION - B (4 × 10 = 40)

Answer any FOUR questions.

All questions carry equal marks.

2. What steps are involved in the selection procedure ? Explain them briefly.
3. Describe the nature of employment interview. What purposes does it serve and what are its limitations ?
4. What are the causes of transfers ?

5. Explain the essential features of a good training programme.
6. What are the techniques of data collection which can be used in job analysis.
7. Explain the meaning and importance of collective bargaining.

SECTION - C (2 × 20 = 40)

Answer any TWO questions.

All questions carry equal marks.

8. What are the problems of the trade union movement in India ? Give suggestions for making this movement strong and successful.
9. Design a grievance procedure which could be set up in an industry for the early settlement of the grievances of the employees.
10. Suggest an effective performance appraisal programme for an enterprise with which you are familiar.
11. Discuss the merits and demerits of Taylor's differential piece rate systems.